



INNOVATIONHUBGROUP

CONNECT • SUPPORT • DELIVER

## COMPANY PROFILE

• IT • CLOUD • PABX • VOICE & DATA • POWER SOLUTIONS • CCTV • COPIERS



## ABOUT US://

**Innovation Hub Group** is an end-to-end ICT solutions provider that was established as we saw a gap in the market for quality ICT solution offerings under one roof with after sales services being our focus and priority in the provision of customised telecommunications and IT services.

Our service provisions range from ICT infrastructure deployment to enterprise internet and telephony solutions. Innovation Hub Group is your mass telecommunications gateway that provides you with affordable turnkey Information and Communication Technology services.

### What Are Managed Services?

A Managed Service provides your company with specialised skills that are Managed by a 3rd party service provider, Innovation Hub Group.

It is like gaining the capabilities of an IT Department along with the expertise of seasoned professionals who can deliver focused service and support for your company's business applications, without the need to hire these staff on a full time basis.

Managed Services are an efficient way to stay up-to-date on technology, gain access to skills and address issues related to cost, quality of service and risk. This allows your company to focus on more strategic activities, freeing your team to focus on your company's core competencies.



- ✓ Focus on your primary tasks while we handle the rest.
- ✓ We're by your side right from the start.
- ✓ We give your organisation a powerful way to work.
- ✓ Why stress about the finances? We crunch the numbers for you.
- ✓ It all starts with technology.
- ✓ Setting your mind at ease



### OUR MISSION

At Innovation Hub Group, our mission is to provide our clients with quality tailor made ICT solutions required for high performance results with emphasis on support and development.



### OUR PHILOSOPHY

- Practical solutions that are user-friendly and add value to the client.
- Unsurpassed commitment and dedication to any job no matter the size, complexity or urgency.
- Continuous after sale quality assurance, customer care and support.



### OUR STRENGTHS

- Proven track record.
- Highly experienced and skilled human resources.
- Simple, effective and working solutions.
- Affluence of management, business strategy expertise and experience.



## IT SOLUTIONS



We provide a wide range of IT Services including IT Hardware, Desktop/Server Maintenance & Support, Firewall Maintenance & Support, Cloud Backup & Disaster Recovery, Server Hosting, Email Hosting and Electronic Document Management Solutions.

## TELECOMS



We are a Tier 1 VOIP Service Provider and this allows us to provide tailored telephony solutions for your unique business requirements and budget, whether you need an On-Site PABX or a Cloud Hosted PABX solution.

## CONNECTIVITY



Our Business Fibre solutions ensure your business is always connected at speeds of up to 10Gbps. Our LTE, 4G & 5G solutions provide up to 10 times the speed of 3G networks for your mobile devices.

## COPIERS & PRINTERS



We provide a range of multifunction printers and devices including A4 & A3 Colour and Mono Copier MFP's, Laserjet Printers, Deskjet Printers and Inkjet Printers.

# I H G MANAGED SERVICES



## IT SECURITY

Our Firewall and Antivirus Security solutions use machine learning and automatic threat response to keep your data secure and quickly identify and neutralize any infected device on your network.



## SOFTWARE

We offer a variety of software suites including Microsoft, Office 365, CRM, and Remote Management Solutions. We also develop Bespoke Software Solutions for you to create your own system for your unique requirements.



## CCTV & BIOMETRICS

Our CCTV solutions cater for all business requirements, from basic digital solutions to full IP with analytics and smart ID solutions. Our Biometrics solutions range from standard biometrics to advanced facial recognition with auto open functionalities.



## FINANCE

We offer flexible Financing Solutions for all of your equipment and services. Receive full financing for all of your hardware, software, maintenance and servicing needs and finance your project over any required period.

YEARS EXPERIENCE  
**25**  
YEARS

INSTALLATIONS  
**6K+**

CLIENT LOCATIONS  
**1.4K+**

# PRODUCTS//:

At Innovation Hub Group, we let you focus on your primary tasks while we handle the rest. With our highly skilled Solutions Architects we will customise solutions to suit our client's needs, streamlining efficiency and productivity.



## IT SOLUTIONS & INFRASTRUCTURE

It all starts with technology.

Information Technologies have always been at the forefront of innovation. At Innovation Hub Group we know that one size does not fit all. Every business is different when it comes to their IT requirements, and this is exactly why IHG excel with all assortments of business necessities. We offer the most stable, resilient and reliable network and support.

Providing a wide range of services using Molex & Krone, whether it is LAN, WAN, Wi-Fi or Fibre Optics, we combine primary, pioneering technologies with a wealth of experience.



## VoIP & PABX SOLUTIONS

We give your organisation a powerful way to work.

Communication is the motivating force within every organization! Innovation Hub Group consult with you and recommend improved services for your voice requirements. We then develop either a physical or hosted PABX solution, and warrant that it meets your unique environment while ensuring it seamlessly integrates within your existing telecoms budget.

The quality of your calls is non-negotiable, and is combined with the best possible service at all times, giving everyone within the organisation a powerful way to work.



## CLOUD & SERVER SOLUTIONS

It's not all up in the air, it is safe with us.

With Cloud computing your business does not absorb the costs of server equipment and software licensing.

Virtual servers reduce capital costs, improve accessibility and minimise licensing of new software. You have on-demand access to the shared pool of organised computing resources, allowing fast and easy access at any time. You are able to connect from a variety of devices as and when you need.



## COPIERS & PRINTERS

Focus on your primary tasks while we handle the rest.

We give our customers the reassurance of a steadfast document management printing solution. Our customers reap the rewards as we provide them with best multifunction devices at an affordable cost. We are a multi-brand vendor and therefore we create tailored, customer-specific requirements. While guaranteeing cost reductions and truly trouble-free processes, we also focus on constant optimisation.

Consumables – Our quality ensured cartridges and toners are supplied for all major brands.



## INTERNET SOLUTIONS

Keeping you connected.

Innovation Hub Group comprehensive range of Internet solutions sets us apart from other providers. Our services enable, operate and transform your business.

With either our wireless or physical (fibre/copper) implementations, we will find the solution to best suit your business requirements. Our wide range of affordable solutions will suit any budget. We minimise downtime and excel with our superior after-sales services.



## CCTV & BIOMETRICS

Setting your mind at ease.

Physical business security offering CCTV solutions, allowing you to monitor your business from anywhere in the world, access control to give you the ability to manage the in and out of your business.

Thanks to CCTV cameras and Biometrics, you can protect what matters to you from anywhere, without the ongoing expense of employing a security firm. We have a wide range of surveillance solutions, whether it is for your home or business.



# SERVICES//:

Innovation Hub Group is by your side right from the start. Let our engineers manage your technology giving you peace of mind that your company functions at maximum efficiency.



## MAINTENANCE PLANS

### A-Z Turnkey Management.

With our Copier, Printer, Internet, Email, IT Management, Surveillance and Software support, we take ownership to ensure the service and support is to our customer's satisfaction.

### PBX Maintenance & Support.

We take care of you. Travel, Labour and all typical costs associated to the maintenance of a Pabx are included at a fixed monthly rate. No more unexpected call outs, travel and labour charges, with the response times our customers deserve.

### IT Outsource Management & Support.

This is the most important aspect to conduct your business. Innovation Hub Group offer our clients a full spectrum IT Management and Maintenance Agreement, to ensure we manage our customer's ICT expectations by optimizing Network availability within a secure closed user group by complying with the international security protocol.

### CCTV Maintenance & Support.

At Innovation Hub Group we focus on adding value to enhance the product life cycle by constant preventative maintenance schedules to avoid any malfunction on the day that the recordings are most critical. We have qualified Surveillance Engineers to set your mind at ease knowing that we have you covered.



## IT SECURITY

### The security of your data is of paramount importance

With our Firewall & Virus Endpoint Protection we assess and assist constantly, securing your network from malicious applications and connections, spyware, viruses, malware and Trojans. We supply supreme security and performance across systems and protect the physical and virtual with the latest operating systems achieving maximum performance and advanced protection.



## SOFTWARE SERVICES

Access to information is a key component to any organisation's success. Our solutions give you access to your information when and where you need it. We can tailor a solution based on your work flow giving you control over your company processes from anywhere.

- Software Suites
- Custom Built Software Solutions



## REMOTE DIAGNOSTICS

Speed up response time, limiting downtime to get you back up and running faster.

Streamlining and automating our customers IT services by remotely assisting our clients we securely promote service productivity and reliability. We offer the services such as;

- Asset Management
- Backup and Recovery
- Remote Monitoring
- Security Management
- Automation
- Service Delivery

Innovation Hub Group also offer unique hosting and co-location facilities that provide the ideal location as a hub for online business. Our extensive data centre network, together with the communities within our facilities, provide the ideal solution for your hosting requirements for highly available, content rich, high concentration network facilities.

## POWER BACKUP

### Ensure that your business never stops operating due to power failures or load shedding

Our integrated Backup Power Solutions provide your company PC's, Servers and Equipment with stable and automatic power during Load Shedding and other power outages.

Use our convenient Power Calculator online to estimate your system requirements.



PUT THE POWER BACK INTO YOUR OWN HANDS

POWER SOLUTION



[ UPS ]



LOW DEMAND FOR BASIC HOUSHOLD AND OFFICE EQUIPMENT

POWER SOLUTION



[ INVERTER ]



MID DEMAND FOR OFFICES AND HOUSEHOLDS CARRYING MULTIPLE DEVICES, LIGHTS AND INTERNET

POWER SOLUTION



[ GENERATOR ]



HIGH DEMAND FOR OFFICES AND BUILDINGS IN ALL SECTORS FROM COMMERCIAL TO INDUSTRIAL

POWER SOLUTION



[ SOLAR POWER ]



MID TO HIGH DEMAND FOR OFFICES AND BUILDINGS IN ALL SECTORS FROM RESIDENTIAL TO COMMERCIAL

\*All Solutions are customised and scalable to your needs.





Feel free to contact your nearest Innovation Hub branch to get expert advice, or send us your details and one of our consultants will contact you directly.

### INNOVATION HUB GROUP (JHB HEAD OFFICE)

275 Vaaljakkals Street, 14 Avenue Offices, Constantia Park, Westrand, Johannesburg, South Africa.

**Telephone:** 0800 0645 40 / 011 246-1136

**Email:** [admin@innovation-hub.co.za](mailto:admin@innovation-hub.co.za)

### INNOVATION HUB (KZN)

**Telephone:** 0800 0645 41

**Email:** [kzn.admin@innovation-hub.co.za](mailto:kzn.admin@innovation-hub.co.za)

VISIT OUR WEBSITE OR LIKE US ON FACEBOOK

[WWW.INNOVATION-HUB.CO.ZA](http://WWW.INNOVATION-HUB.CO.ZA)

 **INNOVATION-HUB**

### INNOVATION HUB (CPT)

**Telephone:** 0800 0645 42

**Email:** [cpt.admin@innovation-hub.co.za](mailto:cpt.admin@innovation-hub.co.za)

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*Thank  
you*

FOR YOUR TIME & CONSIDERATION