



INNOVATIONHUBGROUP

● IT ● PABX ● VOICE & DATA ● CLOUD ● CCTV ● COPIERS

COMPANY PROFILE



ABOUT US

Innovation Hub Group is an end-to-end ICT solutions provider that was established as we saw a gap in the market for quality ICT solution offerings under one roof with after sales services being our focus and priority in the provision of customised telecommunications services.

Our service provisions range from ICT infrastructure deployment to enterprise Internet and telephony solutions. Innovation Hub Group is your mass telecommunications gateway that provides you with affordable turnkey Information and Communication Technology services.

We pride ourselves in service excellence through our solution packages that have a proven record of accomplishment in adding value to our client's business.

- ✓ Focus on your primary tasks while we handle the rest.
- ✓ We give your organisation a powerful way to work.
- ✓ It all starts with technology.
- ✓ We're by your side right from the start.
- ✓ Why stress about the finances? We crunch the numbers for you.
- ✓ Setting your mind at ease



OUR MISSION

At Innovation Hub Group, our mission is to provide our clients with quality tailor made ICT solutions required for high performance results with emphasis on support and development.



OUR PHILOSOPHY

- Practical solutions that are user-friendly and add value to the client.
- Unsurpassed commitment and dedication to any job no matter the size, complexity or urgency.
- Continuous after sale quality assurance, customer care and support.



OUR STRENGTHS

- Proven track record.
- Highly experienced and skilled human resources.
- Simple, effective and working solutions.
- Affluence of management, business strategy expertise and experience.

PARTNERS AND SUPPLIERS OF:



Microsoft



DELL™

Canon



HIKVISION

NETGEAR

SEACOM



SOPHOS
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At Innovation Hub Group, we let you focus on your primary tasks while we handle the rest. With our highly skilled Solutions Architects we will customise solutions to suit our client's needs, streamlining efficiency and productivity.

PRODUCTS



INTERNET SOLUTIONS

Keeping you connected.

Innovation Hub Group comprehensive range of Internet solutions sets us apart from other providers. Our services enable, operate and transform your business.

With either our wireless or physical (fibre/copper) implementations, we will find the solution to best suit your business requirements. Our wide range of affordable solutions will suit any budget. We minimise downtime and excel with our superior after-sales services.



VoIP & PABX SOLUTIONS

We give your organisation a powerful way to work.

Communication is the motivating force within every organization! Innovation Hub Group consult with you and recommend improved services for your voice requirements. We then develop either a physical or hosted PABX solution, and warrant that it meets your unique environment while ensuring it seamlessly integrates within your existing telecoms budget.

The quality of your calls is non-negotiable, and is combined with the best possible service at all times, giving everyone within the organisation a powerful way to work.



CLOUD SOLUTIONS

It's not all up in the air, it is safe with us.

With Cloud computing your business does not absorb the costs of server equipment and software licensing.

Virtual servers reduce capital costs, improve accessibility and minimise licensing of new software. You have on-demand access to the shared pool of organised computing resources, allowing fast and easy access at any time. You are able to connect from a variety of devices as and when you need.



COPIERS & PRINTERS

Focus on your primary tasks while we handle the rest.

We give our customers the reassurance of a steadfast document management printing solution. Our customers reap the rewards as we provide them with best multifunction devices at an affordable cost. We are a multi-brand vendor and therefore we create tailored, customer-specific requirements. While guaranteeing cost reductions and truly trouble-free processes, we also focus on constant optimisation.

Consumables – Our quality ensured cartridges and toners are supplied for all major brands.



IT INFRASTRUCTURE

It all starts with technology.

Information Technologies have always been at the forefront of innovation. At Innovation Hub Group we know that one size does not fit all. Every business is different when it comes to their IT requirements, and this is exactly why IHG excel with all assortments of business necessities. We offer the most stable, resilient and reliable network and support.

Providing a wide range of services using Molex & Krone, whether it is LAN, WAN, Wi-Fi or Fibre Optics, we combine primary, pioneering technologies with a wealth of experience.



LAN & WAN NETWORKS

High speed, reliable, local and national connectivity.

Whether you require a smaller, localised network for home or small businesses, or if your requirements stem to multiple branches, we offer a large selection of LAN or WAN solutions. We give you the choice and access to services you require, and we strive to provide the most innovative wired or wireless solutions to meet your needs.

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Innovation Hub Group is by your side right from the start. Let our engineers manage your technology giving you peace of mind that your company functions at maximum efficiency.

SERVICES



MAINTENANCE PLANS

A-Z Turnkey Management.

With our Copier, Printer, Internet, Email, IT Management, Surveillance and Software support, we take ownership to ensure the service and support is to our customer's satisfaction.

PBX Maintenance & Support.

We take care of you. Travel, Labour and all typical costs associated to the maintenance of a Pabx are included at a fixed monthly rate. No more unexpected call outs, travel and labour charges, with the response times our customers deserve.

IT Outsource Management & Support.

This is the most important aspect to conduct your business. Innovation Hub Group offer our clients a full spectrum IT Management and Maintenance Agreement, to ensure we manage our customer's ICT expectations by optimizing Network availability within a secure closed user group by complying with the international security protocol.

CCTV Maintenance & Support.

At Innovation Hub Group we focus on adding value to enhance the product life cycle by constant preventative maintenance schedules to avoid any malfunction on the day that the recordings are most critical. We have qualified Surveillance Engineers to set your mind at ease knowing that we have you covered.



REMOTE DIAGNOSTICS

Speed up response time, limiting downtime to get you back up and running faster.

Streamlining and automating our customers IT services by remotely assisting our clients we securely promote service productivity and reliability. We offer the services such as;

- Asset Management
- Backup and Recovery
- Remote Monitoring
- Security Management
- Automation
- Service Delivery

Innovation Hub Group also offer unique hosting and co-location facilities that provide the ideal location as a hub for online business. Our extensive data centre network, together with the communities within our facilities, provide the ideal solution for your hosting requirements for highly available, content rich, high concentration network facilities.



IT RISK ASSESSMENTS

With our Firewall & Virus Endpoint Protection we assess and assist constantly, securing your network from malicious applications and connections, spyware, viruses, malware and Trojans. We supply supreme security and performance across systems and protect the physical and virtual with the latest operating systems achieving maximum performance and advanced protection.

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Feel free to contact your nearest Innovation Hub branch to get expert advice, or send us your details and one of our consultants will contact you directly.

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*Thank
you*

FOR YOUR TIME & CONSIDERATION